## Appendix B: Pictograph Card Sorting Results (listed by degree of perceived difficulty)

Caption/Pictograph Concept	Selected for	% Not	Sample
ouption// letograph concept	Iterative Design	Easy	Size
Do not store near heat or in sunlight	Yes	64%	N = 22
Take until gone	Yes	57%	N = 14
Chew	No	45%	N = 22
Flammable	Yes	45%	N = 22
For stomach/intestinal problems	Yes	45%	N = 22
Insert into vagina	Yes	45%	N = 22
Read the label	Yes	45%	N = 22
Do not refrigerate Do not take at bedtime	Yes	43%	N = 14
Do not use additional salt	Yes Yes	43% 43%	N = 14 N = 14
Wear medical alert	Yes	43% 43%	N = 14 N = 14
Do not break or crush tablets or open capsules	Yes	41%	N = 14 N = 22
Do not share your medicine with others	No	41%	N = 22
Shake well	No	41%	N = 22
Talk to your doctor	Yes	41%	N = 22
Do not chew	No	36%	N = 22
For lung/respiratory problems	No	36%	N = 22
Are you taking any other medicines?	Yes	36%	N = 14
Avoid too much sun or use of sunlamp	Yes	36%	N = 14
Do not swallow	Yes	36%	N = 14
Insert into rectum	Yes	36%	N = 14
This medicine may make you dizzy	Yes	36%	N = 14
This medicine may make you drowsy	No	32%	N = 22
Dissolve under tongue	No	29%	N = 14
Do not take other medicines with this medicine	No	29%	N = 14
Do not use if you are pregnant, think you are	No	29%	N = 14
pregnant, or breast feeding			
Remove foil from suppository before inserting into	No	29%	N = 14
rectum Shake well before using	No	29%	N = 14
Take 4 times a day	No	29%	N = 14 N = 14
If you have questions, call this number	Yes	27%	N = 14
May cause drowsiness, be careful when driving a car			
or using machinery	Yes	27%	N = 22
Take 4 times a day, with meals and at bedtime	No	27%	N = 22
Take with food or milk	No	27%	N = 22
Do not take with meals	No	23%	N = 22
Place drops in ear	No	23%	N = 22
Store in refrigerator	No	23%	N = 22
Take 3 times a day	No	23%	N = 22
Take by mouth	No	23%	N = 22
Wash hands, insert into rectum, wash hands again	No	23%	N = 22
Wash hands, place drops in ear, wash hands again	No	23%	N = 22
Do not drink alcohol	No	21%	N = 14
Do not drink alcohol while taking this medicine	No	21%	N = 14
Do not take if pregnant	No	21%	N = 14
Drink additional water For headaches	No No	21%	N = 14 N = 14
	No No	21% 21%	
Poison Take 1 hour before meals	No No	21% 21%	N = 14 N = 14
Take 2 hours before meals	No	21%	N = 14 N = 14
Take two times a day	No	21%	N = 14 N = 14
Use this medicine as a gargle	No	21%	N = 14 N = 14
Are you pregnant or do you plan to become			
pregnant?	No	18%	N = 22
Do not freeze	No	18%	N = 22
Do not store medicine where children can get it	Yes	18%	N = 22
Do not take if breast-feeding	No	18%	N = 22
If this medicine makes you dizzy, do not drive	No	18%	N = 22
Take two times a day with meals	No	18%	N = 22

Wolpin SE, Nguyen JK, Parks JJ, Lam AY, Morisky DE, Fernando L, Chu A, Berry DL. Redesigning pictographs for patients with low health literacy and establishing preliminary steps for delivery via smart phones. Pharmacy Practice 2016 Jan-Mar;14(2):686 online appendix. doi: 10.18549/PharmPract.2016.02.686app

Caption/Pictograph Concept	Selected for	% Not	Sample
T. 1 10	Iterative Design	Easy	Size
Take with meals	No	18%	N = 22
Are you breast feeding?	No	14%	N = 14
Call your doctor	No	14%	N = 14
Dissolve in water	No	14%	N = 14
Do not drive if this medicine makes you sleepy	No	14%	N = 14
Do not give medicine to babies	No	14%	N = 14
Do not give medicine to children	No	14%	N = 14
Do not shake	No	14%	N = 14
For heart problems	No	14%	N = 14
Inhaler	No	14%	N = 14
Wash hands, insert into vagina, wash hands again	No	14%	N = 14
Wash hands, place drops in lower eyelid, wash hands again	No	14%	N = 21
Do not take with milk or other dairy products	No	14%	N = 22
Take with a glass of water	No	14%	N = 22
Dilute with water	No	9%	N = 22
Do not smoke	No	9%	N = 22
Take 1 hour after meals	No	9%	N = 22
Take at bedtime	No	9%	N = 22
Injection	No	7%	N = 14
Nasal spray	No	7%	N = 14
Take 2 hours after meals	No	7%	N = 14
Take 3 times a day with meals	No	7%	N = 14
Take in the morning	No	7%	N = 14
Take with milk	No	7%	N = 14
Wash hands	No	7%	N = 14
Wash hands, place drops in nose, wash hands again	No	5%	N = 21
Place drops in lower eyelid	No	5%	N = 22
Place drops in nose	No	5%	N = 22
Take 2 hours before meals	No	5%	N = 22
Check your pulse	No	0%	N = 14
For hypertension (high blood pressure)	No	0%	N = 14
Get emergency help	No	0%	N = 14
Get emergency help	No	0%	N = 14
Take 1 hour after meals	No	0%	N = 22
Take 1 hour before meals	No	0%	N = 14