

A primer on entrustable professional activities

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Summary. Entrustable professional activities (EPAs) have become a popular topic within competency-based medical education programs in many countries and hundreds of publications appeared within only a few years. This paper was written to introduce the ins and outs of EPAs in the Spanish language. After a brief historical overview, the rational of EPAs, as a bridge between a competency framework and daily clinical practice, is explained. Next, entrustment decision-making as a form of assessment is elaborated and framework of levels of supervision is presented. For readers interested to apply the concept in practice a stepwise approach to curriculum development is proposed. The paper concludes with an overview of the state of the art of working with EPAs across disciplines, professions and countries.

Key words. Clinical practice. Competency. Curriculum. Entrustable professional activities. Medical education.

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Guía sobre las actividades profesionales confiables

Resumen. Las actividades profesionales confiables (APROC) –*entrustable professional activities*– se han convertido en un tema de actualidad en los programas de educación médica basados en competencias en diferentes países y han sido objeto de centenares de publicaciones en pocos años. Este trabajo se ha traducido al castellano con el fin de introducir las ventajas e inconvenientes de las APROC. Tras una breve revisión histórica, se describe la razón de ser de las APROC como un puente entre el marco competencial y la práctica clínica diaria. A continuación, se elabora la toma de decisiones como sistema de evaluación y se presenta el marco de los diferentes niveles de supervisión. Para los lectores interesados en aplicar este concepto en la práctica, se propone un proceso paso a paso para el desarrollo de un currículo basado en las APROC. El artículo concluye con una revisión del estado de la cuestión del trabajo con APROC en diferentes disciplinas, profesiones y países.

Palabras clave. Actividades profesionales confiables. Competencias. Currículo. Educación médica. Práctica clínica.

Introduction

Entrustable professional activities (EPA), a new concept in medical education, has attracted much attention among medical educators. Introduced in 2005, a little over 10 years later hundreds of publications have appeared that refer to them and in many countries programs are busy incorporating EPAs. In the Spanish literature however, little has appeared so far [1]. This paper is meant to introduce and explain the concept, starting with a brief historical overview.

Brief historical overview

Medicine is one of the earliest and most respected professions on earth. It has always been a highly selective and aspired career option for youth and a

those holding the status of doctor, or whichever name it was given, have always been respected members of society [2]. In many societies, the right to see and treat patients, has always been restricted to well educated and trained members of a professional group, be it a university educated community, a guild with their own rules and regulations or other.

In the 19th centuries, most western countries began to regulate the medical profession on a national level, assuming responsibilities for the health of the population and to protect citizens against incompetent medical practitioners. This led to conceptions of competence, and identification of components for medical curricula. Only with the massive rise of postgraduate training in the post World War II period, and the need for definitions of educational objectives in higher education [3] outcome-based and competency-based education became an

important guiding principle for medical educators [4-6]. Competency-based medical education was embraced in several countries in the 1990s and early 21st century using framework to describe the breadth of the medical profession in competency terms [7-11]. Particularly for postgraduate training, professional bodies like Royal Colleges became uneasy with the model in which a fixed time in training would automatically lead to a license to practice, rather than a rigorous evaluation of the competence of the trainee. A need was felt to move from time-based to competency-based medical education [12,13]. The authoritative 2010 Carnegie Report on reform in medical school and residency also proposed fixed standards and flexible pathways [14].

While national regulators of medical training and registration of practitioners began to enforce the requirements of schools and trainees to meet these new standards, not everyone was excited. Some clinician educators [15,16] and educational scholars [17-19] voiced criticism in the literature. There was a reason to translate competencies better to the practice of every day work in health care.

What are EPAs and why was the concept created?

The wish to bridge this gap between well-elaborated competency frameworks and clinical practice in patient care led to the creation of EPAs [20]. EPAs are the units of professional practice that constitute what clinicians do as daily work [21]. They can be conceived of the responsibilities or tasks that must be done in patient care. These tasks can be small or big. An attending or resident on a clinical ward, called by a nurse in the night, must be able to evaluate a deteriorating patient and take action to stabilize the patient's condition. This could typically be an EPA for residency in intensive care. A junior resident in obstetrics may be entrusted with the care for a delivery if there are no signs that point at complications. A senior medical student may be asked to examine an evaluate a patient with a known chronic condition, order diagnostic tests if needed, prepare follow-up medication and do all the work that only needs to be completed and signed by a clinical staff member. That can be an EPA. Even a junior medical student can contribute to health care with small but significant tasks that do not have to be checked if the student has been trained well to do them [22]. Typically EPAs are activities with a beginning and an end and are only entrusted to trained personnel. Much of any medical profes-

sion can be described in the activities the professional must be doing. What is critical in medical education at the completion of training, it that these activities can be executed safely. This means that the assessment of learners should be focused on the ability to carry these out. General competencies, such as adequate communication skills, professionalism and collaboration skills are critically important and must be evaluated, but serve to inform the key objectives of training: these professional activities.

How do EPAs relate to competencies?

EPAs constitute the description of work and are independent of persons. They operationally define a profession [20,23]. They constitute the task list each clinical department, clinical ward or health care worker may have for the day, for the week or any period of time. Job descriptions can list EPAs in general terms, and task lists apply those to specific things that must occur in a plannable period of time.

Competencies describe persons. Learners who become competent professionals must acquire competencies that include knowledge, skills and attitudes. Professionals can possess competencies; they can never possess EPAs. EPAs and competencies (or domains of competence) can be depicted in a matrix model. Table I lists EPAs at various levels of training and maps the most important domains of competence (from the Canadian CanMEDS framework) that must be present to enable performing these EPAs [24]. As is clearly visible, EPAs require multiple competencies in learners that must be applied in an integrative fashion. Even a simple task as taking a patient's history combines several domains of competence. Professionalism and communication skills are definitely necessary, but medical expertise is also indispensable to perform a focused, efficient and productive history.

Entrustment decisions

EPAs can be delegated to learners if they are deemed ready for them. The decision to transfer a responsibility to a learner has been called an entrustment decision [25]. Such decisions happen every day in the clinical environment on an ad-hoc basis. An essential component of training is the regular transfer of responsibilities, if the situation allows for it. A supervising physician does this when she feels the skills of the learner at that time match the complex-

ity of the patient and the risks in doing this are acceptable. These are called ‘ad-hoc entrustment decisions’ [26]. In contrast, ‘summative entrustment decisions’ have the nature of certification. These are decisions taken for the future responsibilities of the learner from that moment on. In a workplace curriculum built on EPAs, summative entrustment decisions constitute the permission to carry out an EPA when there is sufficient grounding of trust among the staff, that the learner can bear this responsibility [27]. The learner is evaluated on his or her ability, and bestowed with the right and duty to be engaged in clinical service to patients. [28] While in regular programs, this right is given at the end of training, in EPA-based curricula it is given for separate EPAs at various moments throughout the program, i.e. as soon there is a justified, grounded trust that the learner has met the objectives of the program for that EPA. In this way, EPA-based curricula can be truly considered competency-based and not just time-based. In practice a reasonable expectation will be that most trainees meet those for all EPAs around graduation time, but a bright student may meet them earlier, a somewhat slower student later and those who combine clinical training with research, family building or other legitimate activities may also take longer. Studies however have shown that programs that deeply invest in training, simulation, supervision and frequent feedback may result in marked shortening of training [12,29].

Ad-hoc entrustment decisions, even though they happen frequently, are determined by more factors than one would think at first sight. Clinical supervisors may not always be aware of these factors, but may unconsciously weigh them in. Grouped in five, they include (a) the perceived learner features, (b) the supervisor’s propensity to delegate responsibility, (c) the complexity of the EPA, (d) the context and (e) the nature of the relationship of the clinician and the learner [25,30-32]. Each of these can be further elaborated:

- Learner features include specific skills and experience with the EPA, but next to this focused ability, three other characteristics or professionalism may weigh in [28,33-35]: integrity (truthfulness in reports to a supervising clinician and benevolence), reliability (stable, predictable behavior and a conscientious way of working) and humility (the ability to observe own limitations and willingness ask for help when needed). In addition, the learner will need to know how to deal with unfamiliar situations [36].
- Clinical supervisors can differ vastly in how easy they delegate responsibilities to learners [25];

Table I. Competency matrix of entrustable professional activities.

	EPA 1	EPA 2	EPA 3	EPA 4	EPA 5	EPA 6
Medical expert	xx	xx	xx	xx		x
Communicator	xx	xx	xx	x	xx	xx
Collaborator		xx	xx	xx	xx	
Scholar			x	xx		
Leader				xx		xx
Health advocate			x	xx	xx	xx
Professional	x				xx	xx

EPA 1: performing a venipuncture; EPA 2: performing an appendectomy; EPA 3: signover at morning report after a night shift; EPA 4: developing and implementation of a patient management plan; EPA 5: chairing a multidisciplinary meeting; EPA 6: requesting an organ donation; xx: competency is necessary for this EPA; x: competency is useful for this EPA.

this is reported to depend on expertise, experience and personality [31].

- Clearly a more complex EPA will not be entrusted as soon to a junior learner than an easy or low-risk one. This also holds for a rare activity.
- The context includes the complexity of the patient, facilities that are available, the time of the day or night, the need for workforce but also the rules about supervision, working hour restrictions and a perceived 9-5 working mentality of learners [37].
- The relationship between learner and supervising clinician must have evolved beyond first impressions to allow critical entrustment decisions [38,39] and it has been described as a dance that takes place between senior resident and supervising clinician when residents approach the completion of training [40].

As summative entrustment decisions have a certifying nature, sometime called a ‘statement of awarded responsibility’ (STAR) [20], they should be based on sufficiently grounded trust [27]. This should include an agreement between multiple observers that this entrustment is justified, to avoid subjective bias, and multiple observations. Recommended sources of information include multiple direct observations, longitudinal observations, case-based discussions and product evaluations. In addition, scores of knowledge and skills examinations may weigh in.

Table II. Entrustment and supervision scales: original form and expanded form.

Five-level entrustment and supervision scale	Expanded entrustment and supervision scale for undergraduate and postgraduate medical education
Level 1. Not allowed to practice EPA	Level 1. Not allowed to practice EPA: a. Inadequate knowledge/skill (e.g. does not know how to preserve sterile field); not allowed to observe b. Adequate knowledge, some skill; allowed to observe
Level 2. Allowed to practice EPA only under proactive, full supervision	Level 2. Allowed to practice EPA only under proactive, full supervision: a. As co-activity with supervisor b. With supervisor in room ready to step in as needed
Level 3. Allowed to practice EPA only under reactive/on-demand supervision	Level 3. Allowed to practice EPA only under reactive/on-demand supervision: a. With supervisor immediately available, all findings and decisions double checked b. With supervisor immediately available, key findings and decisions double checked c. With supervisor distantly available (e.g. by phone), findings and decisions promptly reviewed
Level 4. Allowed to practice EPA unsupervised	Level 4. Allowed to practice EPA unsupervised: a. With remote monitoring (e.g. next day check-in for learner questions) b. Without monitoring
Level 5. Allowed to supervise others in practice of EPA	Level 5. Allowed to supervise others in practice of EPA

It is important to realize that an entrustment decision implies the acceptance of risk, as it can never be fully predicted what the student will encounter. Particularly case-based discussion, short focused conversations usually after an EPA, should probe the students deep understanding of what was done, but should include ‘what-if’ questions, to grasp whether the learner would know what to do when unexpected or familiar situations would arise.

Levels of supervision as a scale for assessment in the workplace

So far, we have discussed entrustment decisions related to dichotomous decisions: entrust or not yet entrust. However, it is very useful to translate entrustment decisions to decreasing levels of supervision. Five main levels have been described:

- *Level 1:* the learner is allowed to be present and observe, not to enact an EPA.
- *Level 2:* the learner is allowed to execute the EPA with direct, pro-active supervision, present in the room.
- *Level 3:* the learner is allowed to carry out the EPA without a supervisor in the room, but quickly

available if needed, i.e. with indirect, reactive, supervision.

- *Level 4:* the learner is allowed to work unsupervised.
- *Level 5:* the learner is allowed to provide supervision to more junior learners.

This framework has been recommended widely [20,26,41]. While the idea of using EPAs was created for postgraduate training programs, more recently undergraduate programs have started applying them. This has led to a more detailed framework of levels of supervision [42,43] (Table II; Peters et al, in press).

Entrustability scales as these have become to be called [44] can have other forms. In anesthesiology training such scales, translated to the 9-point scale of the mini Clinical Evaluation Exercise (Mini-CEX), proved to increase the reliability of assessment [45]. This is likely caused by a close alignment of assessment practices with clinical conversations [46]. In a recent publication Weller et al describe a 9-point entrustability scale that uses colloquial language for anesthesiology supervisors (shortened) [47]:

1. I’m not comfortable leaving the operating room.
2. I can take a brief coffee break.
3. I can take a lunch break.
4. I have to check in regularly.
5. I can start up, leave and wait until asked for help.
6. I can expect the trainee to manage everything initially.
7. I can limit to preview everything with the trainee.
8. I can be off site.
9. The trainee can work as a consultant.

While it is not the mainstream scale, it illustrates excellently the core idea of entrustability scales: to align assessment with clinical practice [48].

Building a workplace curriculum with EPA

Applying EPAs in a medical curriculum can be considered a process that takes several steps [41].

Identification of EPAs

Describing a workplace curriculum in terms of EPAs requires a thoughtful process. EPAs as units of practice should be not too small and not too big. They are bound to working in a clinical environment. Various processes have been described to arrive at suitable EPAs, most of which involve groups of experts, locally or nationally [23,43,49-51]. A

suitable number is 20 to 40 EPAs for a complete program.

Creating full descriptions of the EPAs

A full EPA description includes six or seven sections, and can mostly be confined to one or two pages. These sections are:

- Title. A suitable title of the activity should instantly be recognizable by clinicians and learners. It may be a noun or include a verb, but should not contain an adjective. It should not be phrased as an educational objective – it is just an activity.
- Specification and limitations. The activity must be specified in detail and should contain no more and no less than what is exactly meant with this EPA. The specification may be a list of task components. Limitations pertain to the restriction of responsibilities of the entrustment decision, such as ‘only related to hemo-dynamically stable patients.’
- Link with the prevailing framework of competencies. The matrix of table I shows EPAs require specific competencies. These can be mentioned in the third section and will guide the evaluation of task performance
- Required knowledge, skills, attitude and experience that will be taken into account before a summative entrustment decision is made.
- Sources of information to support entrustment decisions. These should be a specification of satisfactory direct observations, longitudinal observations, case-based discussions and product evaluations that should ground a summative entrustment decision.
- Level of supervision for this EPA in this educational program that is the target. For most EPAs this may be level 3 in medical school and level 4 for postgraduate programs.
- Optionally, an expiry date (or period) may be added. This means that if, after a summative entrustment decision, the learner has not practiced the EPA for a long time, the entrustment decision may expire and the individual (learner or graduate) should be supervised again.

Determining assessment frameworks and rules

In an educational program there must be transparent rules and regulations. This may include expected moments or periods in which students or residents should meet criteria for all core EPAs. It may

also include the possibility to add optional elective EPAs for bright and advanced learners.

Establishment of individualized pathways with portfolios

Competency-based medical education should allow for some flexibility and individualization in learning paths, because of differences in learner and workplace context. A program for Physician Assistants that is based on EPAs since 2010 found that, in this relatively short and highly individualized program, students starting out with about 7 EPAs (6.8 on average) as a target, end with slightly fewer completed EPAs (6.6 on average) and 1.5 altered EPAs over the course of this 2.5 year program, as calculated among 101 graduates [52]. A very useful approach in tracing student development and recording assessments, entrustment decisions and feedback in an electronic portfolio, several models of which are now offered commercially.

Allowing for flexibility in length or breadth of training

One burning question that often arises is how to accommodate flexibility in workplace training programs, as particularly in postgraduate training, trainees are scheduled to provide health care service and speeding up or slowing down can seriously disrupt such rotational and scheduling systems. Flexible and individualized training arrangements are the flip side of true competency-based training, but realizing this may not be easy.

There are basically two approaches. One is actually adapting schedules. In countries with a highly regulated enrolment in postgraduate programs (e.g. in the US and Canada annually on July 1st) this may seem impossible, but other countries student graduate from medical school at various moments across the year, and starting residency is likewise already flexible. Next, several programs have possibilities to accommodate pregnancy and maternity leaves and some have combined MD/PhD programs or residency/PhD programs. Those programs will not have much difficulty to incorporate competency-based flexibility.

The other approach is not to adapt the time but to distinguish core and elective EPAs and vary in the portfolio of EPAs at graduation. The Dutch Radiology program that was redesigned to be EPA based does this. Residents are expected to add one domain of special interest to their set of core EPAs, but that could also be two or, in unusual cases, none.

Concluding remarks

EPAs were first suggested in 2005 and now have become popular among programs of postgraduate and more recently, undergraduate programs.

Specialty training programs in psychiatry, pediatrics, internal medicine, family medicine, anesthesiology, emergency medicine and other areas have documented EPA initiatives [23,49,53-57]. EPAs in undergraduate medical education have become a reality in the USA [51] and in Canada [58]. Outside medicine, nursing, physician assistant training, veterinary medicine and midwifery have been actively developing EPAs, and even such remote programs as teacher training have shown interest [59].

Specific topics such as assessment based linked to entrustment decision-making is likely to become an area of research interest and in North-America the concept of 'milestones' [60] will be related to EPAs.

All in all, EPAs constitute an exciting new domain of development that has not yet developed in full but will likely affect the future of competency-based medical training in many countries [61].

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