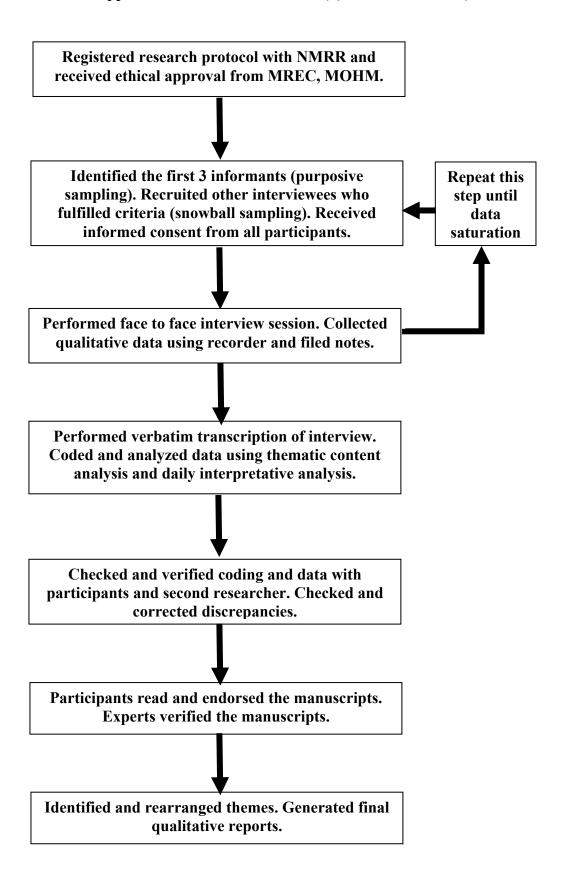
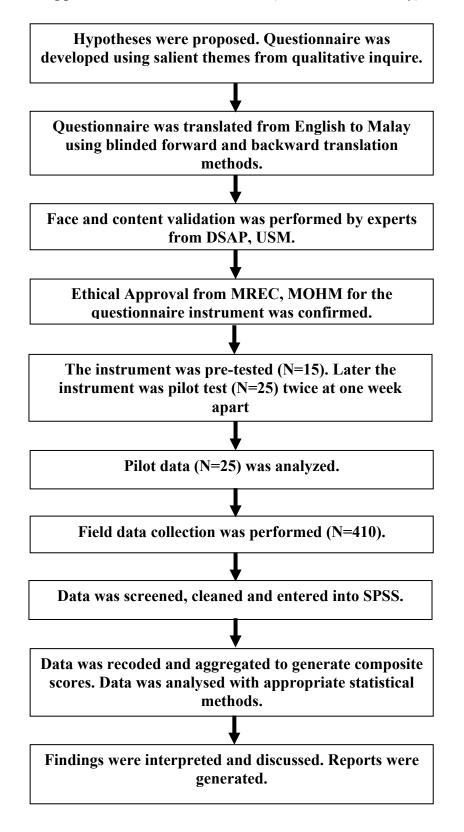
Supplementary Material

Appendix 1 Flowchart for Phase 1 (Qualitative Interview)

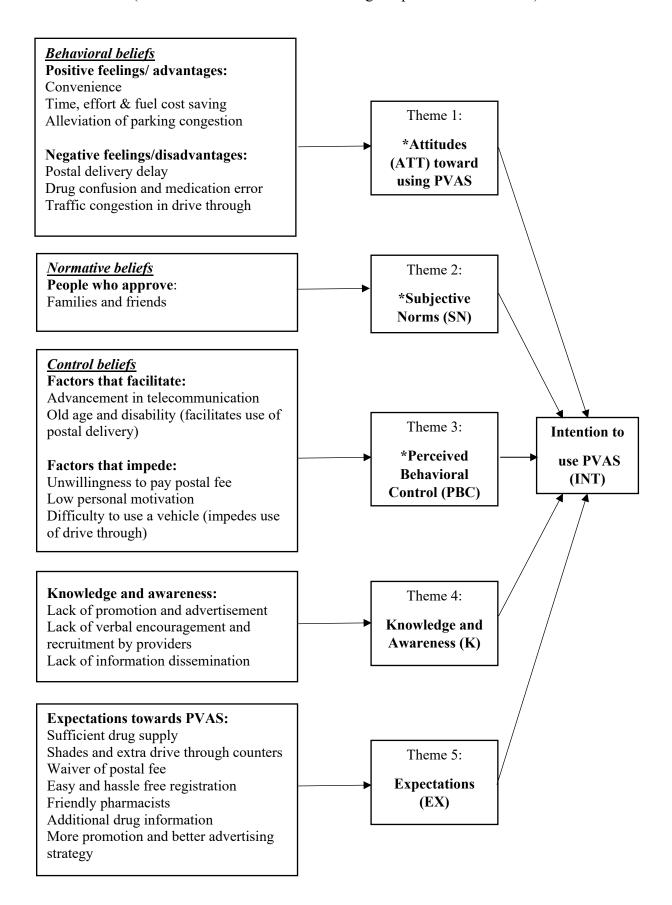


Appendix 2 Flowchart for Phase 2 (Questionnaire Survey)



Appendix 3 The extended Theory of Planned Behavior framework to understand patient's intention to adopt Pharmacy Value Added Services.

(Note: Variables with * stand for original predictors from TPB)



Appendix 4 Respondent's Profile of the Study Population (N = 410)

Sampling Location	Demographics	n	(%)
Tunku 1a fair Seremban Hospital 92 2.24 Seremban Health Clinic 63 15.4 Senawang Health Clinic 66 13.7 Seremban Health Clinic 48 11.7 Gender 239 58.3 Female 239 58.3 Male 17 41.7 Age 20 15.2 less that 17 year old 11 27.1 18-30 year old 11 27.1 18-30 year old 11 27.1 14-50 year old 11 27.1 31-60 year old 41 10.0 41-50 year old 71 17.3 51-60 year old 41 10.0 Malay 287 70.1 Chinices 47 11.5 Indian 66 16.1 Others 306 74.6 Ves 104 25.4 Medicine collection frequency in the past 6 months 1 2.7 0 times 1 2.7	Sampling Location		
Seremban Health Clinic		92	22.4
Ampangan Health Clinic 53 15.4 Seremban 2 Health Clinic 56 13.7 Seremban 2 Health Clinic 48 11.7 Seremban 2 Health Clinic 41.7 Male 41.7			
Senitary Health Clinic			
Scremban 2 Health Clinic 48 11.7 Gender Female 239 58.3 Male 171 41.7 Asee 28 2.0 less than 17 year old 8 2.0 18-30 year old 115 28.0 31-40 year old 111 27.1 17.3 51-60 year old 41 10.0 Ethnicily 8 2.0 Malay 287 70.0 Chinese 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User 306 74.6 No 306 74.6 Yes 10 2.7 1-2 times 20 61.0 3-4 times 20 61.0 3-5 times 41 10.0 5-7 times 5 1.2 Education 1 0.2 Primary school, 'Q' Level 18 4.4 Secondary school, 'Q' Level <t< td=""><td>Senawang Health Clinic</td><td>56</td><td>13.7</td></t<>	Senawang Health Clinic	56	13.7
Female 239 83. Male 171 41.7 Age 183.30 year old 1115 28.0 18-30 year old 1115 28.0 31-40 year old 171 17.3 51-60 year old 41 100 more than of year old 41 100 Ethnicity 287 70.0 Malay 287 70.0 Chinese 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User 306 74.6 No 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 10 2.4 Medicine collection frequency in the past 6 months 10 2.7 0 fine 1 2.7 1.0 1 fines 1 2.7 1.0 5 fines 1 2.7 1.0 6 fines 1 1.2 2.1 <td< td=""><td>Seremban 2 Health Clinic</td><td>48</td><td>11.7</td></td<>	Seremban 2 Health Clinic	48	11.7
Female 239 83. Male 171 41.7 Age 183.30 year old 1115 28.0 18-30 year old 1115 28.0 31-40 year old 171 17.3 51-60 year old 41 100 more than of year old 41 100 Ethnicity 287 70.0 Malay 287 70.0 Chinese 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User 306 74.6 No 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 10 2.4 Medicine collection frequency in the past 6 months 10 2.7 0 fine 1 2.7 1.0 1 fines 1 2.7 1.0 5 fines 1 2.7 1.0 6 fines 1 1.2 2.1 <td< td=""><td>Gender</td><td></td><td></td></td<>	Gender		
Male 171 41.7 Age Section of the less than 17 year old 8 2.0 18-30 year old 115 2.80 18-30 year old 111 27.1 41 + 50 year old 71 17.3 51-60 year old 64 15.6 more than 61 year old 41 10.0 Ethnicity 287 7.00 Malay 287 7.00 Chinese 47 1.5 Indian 66 66 61 Others 10 2.4 VAS User No 306 7.46 7.46 Yes 104 2.54 7.46 <t< td=""><td></td><td>239</td><td>58.3</td></t<>		239	58.3
less than 17 year old 18 2,0 18-30 year old 111 27.1 11-50 year old 71 17.3 51-60 year old 41 10.0 Ehrhicity 287 70.0 Malay 287 70.0 Chinsee 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User 306 74.6 No 306 74.6 Yes 10 25.4 Medicine collection frequency in the past 6 months 11 2.7 0 time 11 2.7 1-2 times 25 61.0 3-4 times 103 25.1 5-6 times 10 2.2 5-6 times 10 2.2 Financy school, 'O' Level 18 4.4 Diploms, STPM, 'A' levels, matriculation 18 4.4 Degree 43 10.5 Obersgraduate 27 6.6 Ot		171	41.7
less than 17 year old 18 2,0 18-30 year old 111 27.1 11-50 year old 71 17.3 51-60 year old 41 10.0 Ehrhicity 287 70.0 Malay 287 70.0 Chinsee 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User 306 74.6 No 306 74.6 Yes 10 25.4 Medicine collection frequency in the past 6 months 11 2.7 0 time 11 2.7 1-2 times 25 61.0 3-4 times 103 25.1 5-6 times 10 2.2 5-6 times 10 2.2 Financy school, 'O' Level 18 4.4 Diploms, STPM, 'A' levels, matriculation 18 4.4 Degree 43 10.5 Obersgraduate 27 6.6 Ot	Age		
153 280 3140 271 271 373 3140 2940 311 371 373 3140 2940 311 371 373 3140 2940 3141 3100 3141 3100 3141 3100 3141		8	2.0
11	18-30 year old	115	28.0
41-50 year old 51-60 year old 64 15.65			27.1
51-60 year old more than 61 year old 41 15.6 more than 61 year old Ethnicity Malay 287 70.0 clinese 17 11.5 clines 11.1 clindin 66 16.1 clines 10 2.4 clines 10 2.4 clines 2.4 clines 2.4 clines 2.4 clines 2.4 clines 2.5 clines		71	17.3
Seminativarial materials Seminativarials S	51-60 year old	64	15.6
Malay 287 70.0 Chinese 47 11.5 Indian 66 16.1 Others 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 104 25.4 Otime 11 2.7 1-2 times 250 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education 1 0.2 No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 18 4.4 Secondary school, 'O' Level 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 2 0.5 Government agency 167 40.7 Housewife 33 8.0 Student 20 4.9 Retired </td <td>more than 61 year old</td> <td>41</td> <td>10.0</td>	more than 61 year old	41	10.0
Chinese 47 11.5 Indian 66 16.1 Others 10 2.4 PVAS User No 306 7.46 Yes 104 25.4 Medicine collection frequency in the past 6 months 0 time 11 2.7 1-2 times 250 61.0 3.4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education 1 0.2 Primary school 18 4.4 Scondary school, O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 20 0.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 93 2.2.7 Own business 41 10.0 Housewife 33 8.0 Student	Ethnicity		
Indian 66 16.1 Others 10 2.4 PVAS User 306 7.46 Yes 104 25.4 Medicine collection frequency in the past 6 months 104 25.4 Medicine collection frequency in the past 6 months 11 2.7 0 time 1 2.50 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education 1 0.2 No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 27 6.6 Owen business 41 10.0 Housewife 33 8.0 Student 20 49 Retired 47	Malay		
Others 10 2.4 PVAS User No 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 0 time 11 2.7 1-1 2 times 250 61.0 3.4 times 103 25.1 5-6 times 41 10.0 5 times 5 1.2 Education 18 4.4 No formal education 1 9.2 Primary school 18 4.4 Secondary school, O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 2 0.5 Government agency 4 10.0 Private sector 93 22.7 Own business 41 10.0 Housewife 33			
BYAS User No 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 11 2.7 0 time 12 2.50 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education 1 0.2 Primary school 18 4.4 Secondary school, '0' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 93 22.7 Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 67			
No 306 74.6 Yes 104 25.4 Medicine collection frequency in the past 6 months 1 25.4 0 time 11 2.7 1-2 times 250 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 1 0.2 Education 1 0.2 Primary school 18 4.4 Secondary school, O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 2 0.5 Government agency 16 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 <t< td=""><td>Others</td><td>10</td><td>2.4</td></t<>	Others	10	2.4
Yes 104 25.4 Medicine collection frequency in the past 6 months Total collection frequency in the past 6 months 10.2 25.0 61.0 3.4 times 25.1 5.5 times 10.3 25.1 5.5 times 1.0 2.2 5.5 times 1.2 2.2 3.3 8.0 2.2 2.2 3.3 8.0 2.2 2.2 3.3 8.0 2.2 2.2 3.2 3.2 3.2 3.2 3.2 3.2 3.2 3.2 3.2 3.2 <td></td> <td></td> <td></td>			
Medicine collection frequency in the past 6 months 0 time 11 2.7 1-2 times 250 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education			
0 time 11 2.7 1-2 times 250 61.0 3-4 times 103 25.1 5-6 times 41 10.0 > 7 times 5 1.2 Education No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diplomas, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 6 6 RM1-RM2000 145 35.4 RM4001-RM4000 39	Yes	104	25.4
1-2 times			
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5-6 times 41 10.0 > 7 times 5 1.2 Education			
F dueation No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 2 0.5 Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 17 4.1 None 10 1.2 None 10			
Education No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 3 22.7 Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 8 8 No income 67 16.3 RM1-RM2000 145 35.4 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 11 2.7 1-3 items 289			
No formal education 1 0.2 Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Coccupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 11 2.7 1-3 items 289 7.0.5 4-6 items 88 21.5 7-9 items	>7 times	5	1.2
Primary school 18 4.4 Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Nome 1 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Secondary school, 'O' Level 179 43.7 Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector 2 0.5 Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 1 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Diploma, STPM, 'A' levels, matriculation 140 34.1 Degree 43 10.5 Postgraduate 27 6.6 Others 2 0.5 Occupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines 17 4.1 Number of medicines 289 70.5 4-6 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Degree	Secondary school, 'O' Level		
Postgraduate 27 6.6 Others 2 0.5 Occupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income F 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 1 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Occupational Sector Coccupational Sector Sector 167 40.7 40.7 Private sector 93 22.7 22.7 22.7 23.2 23.2 22.7 23.2 23.3 8.0 80.3			
Occupational Sector Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 8 16.3 No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Government agency 167 40.7 Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 67 16.3 Noi income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9	Others	2	0.5
Private sector 93 22.7 Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 8 7 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9		177	40.7
Own business 41 10.0 Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Housewife 33 8.0 Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income - - No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Student 20 4.9 Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Retired 47 11.5 Others 9 2.2 Monthly Income No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
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No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
No income 67 16.3 RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9	Monthly Income		
RM1-RM2000 145 35.4 RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines V V None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9		67	16.3
RM2001-RM4000 142 34.6 RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines T 11 2.7 None 11 2.7 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
RM4001-RM6000 39 9.5 >RM6000 17 4.1 Number of medicines None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
Number of medicines 17 4.1 None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			
None 11 2.7 1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9	Number of medicines		
1-3 items 289 70.5 4-6 items 88 21.5 7-9 items 16 3.9			2.7
4-6 items			
7-9 items 16 3.9			
More than 10 items 6 1.5		6	1.5

Appendix 5 Survey items, communalities and their loadings on four factors

Rotated Factor Matrix^a

	Factors			Communalities	
Survey items	ATT	SN	PBC	EX	Extraction ^b
P1 Using VAS to collect medicine is convenient.	0.759	0.202	0.242	0.213	0.721
P2 Using VAS saves my time.	0.773	0.224	0.267	0.237	0.775
P3 Using VAS is beneficial.	0.672	0.287	0.302	0.262	0.693
P7 Pharmacy Value Added services is not good. (negatively worded)	0.438	0.221	0.227	0.239	0.350
P4 Most people who are important to me think that i should use VAS.	0.475	0.494	0.308	0.181	0.597
P5 It is expected of me to use VAS.	0.300	0.749	0.191	0.256	0.752
P6 I am encouraged to use VAS.	0.345	0.594	0.289	0.179	0.588
P8 Home delivery reduces transportation cost.	0.197	-	0.447	0.151	0.271
P9 Using VAS to collect medicine is easy.	0.355	0.381	0.622	0.250	0.721
P10 I have no obstacles using VAS.	0.303	0.420	0.536	0.309	0.650
P12 The decision to use VAS is up to me.	0.234	0.108	0.529	0.216	0.392
P13 I am confident that i can use one of the VAS to collect medicine.	0.181	0.477	0.568	0.248	0.644
E1 Expect more efficient and hassle-free service.	0.265	0.247	0.109	0.749	0.704
E2 Expect sufficient medication supply.	0.108	0.235	0.203	0.804	0.754
E3 Expect friendly pharmacy staff.	0.196	0.122	0.188	0.767	0.677
E4 Expect more VAS promotion and announcement in clinics and hospitals.	0.209	-	0.173	0.787	0.699
E5 Expect additional medicine information.	0.162	0.220	0.195	0.779	0.720
E6 Expect simple and easy registration procedure.	0.242	0.122	0.161	0.778	0.705
E7 Expect big shades at drive through counter to prevent getting wet.	0.112	-	0.249	0.722	0.602

ATT = Attitudes; SN = Subjective Norms; PBC = Perceived Behavioural Control; EX = Expectations.

a. Rotation Method: Varimax with Kaiser Normalization. Rotation converged in 5 iterations.

b. Extraction Method: Principal Axis Factoring

Appendix 6 Mean, Standard Deviations and Correlations among composite measures (N = 410) with Bootstrapping 1000 resampling.

	Mean	S.D	INT	ATT	SN	PBC	K	EX
INT	16.71	3.672						
	[16.30- 17.10]	[3.416- 3.916]	1					
	28.41	5.089	0.626***					
ATT	[27.82- 28.96]	[4.774- 5.365]	[0.540- 0.706]	1				
	16.49	3.647	0.729***	0.679***				
SN	[16.10- 16.88]	[3.428- 3.846]	[0.670- 0.785]	[0.607- 0.740]	1			
PBC	22.41	4.392	0.839***	0.717***	0.718***			
	[21.97- 22.94]	[4.155- 4.610]	[0.792- 0.880]	[0.653- 0.775]	[0.653- 0.777]	1		
K	5.36	1.499	0.211***	0.146***	0.141***	0.161***		
	[5.22- 5.50]	[1.397- 1.601]	[0.110- 0.314]	[0.042- 0.240]	[0.050- 0.231]	[0.067- 0.251]	1	
EXP	44.18	6.090	0.534***	0.548***	0.503***	0.575***	0.129***	
	[43.54- 44.85]	[5.567- 6.572]	[0.456- 0.606]	[0.464- 0.628]	[0.428- 0.574]	[0.494- 0.644]	[0.034- 0.226]	1

^{***}Pearson Correlation is significant at the 0.01 level (2-tailed). Bootstrap results are based on 1000 bootstrap samples.

BCa=Bias-corrected and accelerated.

INT = Intention, ATT = Attitude, SN = Subjective Norm, PBC = Perceived Behavioural Control, K = Knowledge, EX = Expectation

^[] denotes for BCa 95% Confidence Interval.