

## Interview guide

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1. **What are your views on the current services and care provided to the public within the private primary healthcare clinics?**
  - a. In what way do you think the services and care in private primary healthcare clinic can be better?
2. **What do you think is the main role of pharmacists within our healthcare system?**
3. **In general, what are your views and opinions on integrating a pharmacist into private primary healthcare clinics?**
  - a. Do you think the integration of pharmacist into private primary healthcare clinics would have impact on patient care?
  - b. What are the current pharmacy services performed within primary healthcare centres (e.g. public healthcare clinics, community pharmacy etc.) that could be adapted to be performed by a pharmacist within the private primary healthcare clinic?
4. **What are the roles would you see a pharmacist performing in a private primary healthcare clinic?**
  - Patient education roles e.g. disease/medication counselling
  - Dispensing roles
  - Administrative/ Inventory roles e.g. stock check, documentation work
  - Clinical roles e.g. medication review
  - a. Are there any roles or activities which a pharmacist does not currently perform that would be beneficial in a private primary healthcare clinic?
5. **What roles would you NOT want to see a pharmacist performing in a private primary healthcare clinic?**
  - a. What is your opinion on pharmacist being able to access medical records/patient data in the clinic?
  - b. Internationally in countries such as Canada, USA and UK, pharmacists are beginning to be involved in carrying out activities such as prescribing, administering vaccinations and dose alterations.

What are your opinions on these new expanded scopes of activities to be carried out by pharmacists within private primary healthcare clinics in Malaysia?

**6. What do you think are the barriers or challenges to have a pharmacist integrated into a private primary healthcare clinic?**

- a. What is your opinion on the skills and knowledge acquired by the pharmacists?
- b. In what aspect of training or knowledge do you think is necessary for an integrated pharmacist in private primary healthcare clinics?

**7. What do you think would facilitate or encourage pharmacist integration into private primary healthcare clinic?**

- a. What do you think would encourage collaborative work between the pharmacist and general practitioners in private primary healthcare clinics?

**8. What do you perceive as benefits of having a pharmacist to work together with the general practitioners within the private primary healthcare clinic?**

- a. Which patients do you think would benefit from an integrated pharmacist within the private primary healthcare clinic?

**9. How do you think services provided by a pharmacist in private primary healthcare clinics should be funded?**

- a. Do you feel consumers should pay for the service?  
If yes, how much do you think the consumers will want to pay?  
(MYR 5-10, MYR10-20, More than MYR 20)  
If no, why?

**10. Would you work as a pharmacist in private primary healthcare clinics in the roles mentioned earlier? Why?**

- a. What sort of hours do you expect an integrated pharmacist to be available in the private primary healthcare clinic (full time/part time)?